

Bristow & Sutor win South Staffordshire DC contract for Council Tax and Business Rates

April 2004: South Staffordshire District Council has appointed Bristow & Sutor to provide enforcement services for the recovery of Council Tax and Business Rates. The exclusive 5 year contract commences from 1/4/04.

Rob Wolfe, Head of Local Taxation Services says, “The Council sets a high target achievement in excess of 98% for the collection of council tax and non domestic rates. Bristow & Sutor was formally appointed on the basis of existing service delivery, successful collection rates, continuity and cost. Past performance proved that they were successful in exceeding targets for previous years and contributed to the Council being placed well into the top quartile of English District Council Tax Collectors, for many years.

South Staffordshire Council serves a growing population of 106,000 and has incurred only 3 Council Tax increases in the last 10 years.

Andy Rose, Managing Director Bristow & Sutor adds, “we are delighted to be appointed as the preferred supplier under this contract and look forward to meeting and exceeding targets set by the council over the next 5 years. The appointment supports the 98% customer retention rate that we are proud to disclose.”

About Bristow & Sutor

Bristow & Sutor has been providing civil enforcement and certificated bailiff services to Local Authorities, Magistrates' Courts and Commercial Landlords since its establishment in 1977.

The company now directly employs over 100 certificated bailiffs and a support team over 100 strong. Bristow & Sutor provide a variety of collection services to both Local Authorities and Commercial customers. Services include the enforcement of PCN's and the collection of Council Tax, Business Rates, Commercial Rent and Magistrates' Courts Fines.

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This release is issued by Bristow & Sutor through Just Consulting Ltd. For further information please contact:

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