

## **Bristow & Sutor win Redditch BC Bailiff Services Contract**

**March 2004:** **Bristow & Sutor** is pleased to announce its appointment as civil enforcement agents at Redditch Borough Council for the provision of bailiff services to collect Council Tax and Business Rates. The contract is effective from 1/4/04 until 1/4/06.

Bristow & Sutor has previously provided services to Redditch Borough Council and was responsible for contributing to the Best Value Performance Indicator that placed the Council in the top 25% of English District Councils for the collection of Council Tax and Business Rates in 2003.

Andy Rose, Bristow & Sutor Managing Director said, "Redditch Borough Council is a progressive organisation with a strict ethos of fairness, partnership and modernisation. In addition to the standard service criteria, these 3 points were significant in awarding the winning partner with the contract to collect services. An example of this achievement and our past working relationship with Redditch Borough Council is evidenced where we have participated in meetings and round table discussions with Citizen Advice Bureau Officers to achieve a better understanding of procedures and maintain a harmonious ongoing relationship. Furthermore, the availability of online information and data access was key to the Council. Bristow & Sutor has recently developed an online system which supports the Council's e-government initiative and will provide them with the transparency and access they require."

This strong partnership ethos and the local provision of skills was a significant factor in us being appointed as the exclusive supplier of bailiff services.

### **About Bristow & Sutor**

Bristow & Sutor has been providing civil enforcement and certificated bailiff services to Local Authorities, Magistrates' Courts and Commercial Landlords since its establishment in 1977.

The company now directly employs over 100 certificated bailiffs and a support team over 100 strong. Bristow & Sutor provide a variety of collection services to both Local Authorities and Commercial customers. Services include the enforcement of PCN's and the collection of Council Tax, Business Rates, Commercial Rent and Magistrates' Courts Fines.

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This release is issued by Bristow & Sutor through Just Consulting Ltd. For further information please contact:

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