

Nottingham City Council appoint Bristow & Sutor

August 2007: Nottingham City Council signs contract for provision of bailiff services with Bristow & Sutor civil enforcement agents. The contract includes the collection of outstanding council tax and business rates and can be extended for a period of 4 years, based on annual reviews.

Bristow & Sutor was selected following a rigorous competitive tender process and is one of three suppliers to the Council.

Ian Mitchell, Recovery Manager at Nottingham City Council said. "Bristow & Sutor was awarded the contract as a result of past collection performance, teamed with their track record of low level of complaints. The successful tenderers were evaluated based on their ability to successfully fulfil the operational and technical requirements. The Council sends some 17-18,000 cases per year to bailiffs, and we had to be confident that the chosen partners had sufficient resources to cope with the peaks and demand of large batches of cases at one time. Bristow & Sutor were able to demonstrate that they have the bailiff resources, back office support and technological infrastructure to continue to support the contract."

Andy Rose, Managing Director Bristow & Sutor commented, "We have worked with Nottingham City Council for 10 years, and have been subjected to regular tenders and market evaluation exercises. We work for 5 of the 8 councils in the county, so we have resources in the area on a daily basis. We are delighted that our track record for the council, supported our tender submission and the council's criteria of quality and the most economically advantageous offer. Furthermore, this contract win underlines our reputation for maintaining long-term relationships; and establishes Bristow & Sutor's credentials as the trusted supplier for bailiff services."

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