

Newark & Sherwood extend contract

May 2005: Newark & Sherwood District Council has appointed Bristow & Sutor civil enforcement agents to collect outstanding council tax and business rates. The 3 year contract extension is effective from May 2005.

Bristow & Sutor was selected following a rigorous competitive tender process and is one of two suppliers to the Council. "Bristow & Sutor was awarded the contract as a result of collection performance, low level of complaints and their progressive web based system. More significantly, this system allows the Council to access and see the complete audit trail of user actions on a per case basis. It is totally transparent and has increased efficiency and improved communication between parties," said John Parkin, Senior Revenues Officer at Newark & Sherwood District Council. "The contract was awarded to the partner that demonstrated the best value for the Council," he added.

Andy Rose, Managing Director Bristow & Sutor commented, "Our Client Web has over 850 users across more than 55 sites in the UK. We are delighted that our approach and investment in technology is demonstrating a return for our clients. Furthermore, this contract extension underlines our reputation for maintaining long-term relationships; we have partnered with Newark & Sherwood since 1998 and strive to improve year-on-year performance by investing in our own resources, tools and new technology. This win clearly establishes Bristow & Sutor's credentials as the trusted supplier for bailiff services."

- ends -

For further information please contact:

Justine Bird
01527 510917
justinebird@bristowsutor.co.uk